## Microsoft 365 for enterprise Foundation Infrastructure

Build a firm IT foundation upon which Microsoft 365 applications and services can unlock creativity and teamwork in a secure environment.

Microsoft 365 for enterprise brings together:	Deployment phases					
Office 365 Enterprise  Windows 10 Enterprise				Microsoft 265 Appe	Mobile Device	Information
Enterprise Mobility + Security (EMS)	Networking	Identity	Windows 10 Enterprise	Microsoft 365 Apps for enterprise	Mobile Device Management	Information Protection
Goals	Admins: The organization network is optimized for access to the Microsoft network.  Users: I get consistent performance when accessing Microsoft 365 cloud services.	Admins: Authentication is secured and identities are protected and managed at scale using hybrid and governance.  Users: Authentication is secured and it's easy to manage my authentication methods, such as passwords and other factors.	Admins: The infrastructure is in place to deploy Windows 10 Enterprise to new and existing Windows devices and keep them updated.  Users: It's easy to upgrade and ongoing update installation is transparent.	Admins: The infrastructure is in place to deploy Microsoft 365 Apps for enterprise to Windows 10 Enterprise and other devices and keep it updated.  Users: My version of Office client applications always have the latest	Admins: The infrastructure is in place to enroll devices, use application and conditional access policies, and secure my organization's resources.  Users: I can easily and safely access my work email and files on my device.	Admins: The infrastructure is in place to implement and monitor data compliance and information protection.  Users: It's easy to apply sensitivity labels to documents.
Services, features, and tools	Network connectivity, performance, and latency measuring tools	<ul> <li>Secure user accounts</li> <li>Multi-factor authentication (MFA) or password-less</li> <li>Azure Active Directory (Azure AD) Privileged Identity         Management (PIM) for admin accounts (E5 only)</li> <li>Azure AD Connect with password hash synchronization (PHS)         or pass-through authentication (PTA)</li> <li>Authentication and password maintenance with password         protection, Azure AD Seamless Single Sign-On (SSO), self-         service password reset, password writeback</li> <li>Dynamic and self-service group membership, automatic         license assignment, access reviews</li> </ul>	<ul> <li>Windows Analytics</li> <li>Microsoft Endpoint Configuration Manager</li> <li>Microsoft Deployment Toolkit (MDT)</li> <li>Deployment Image Servicing and Management (DISM)</li> <li>Windows Autopilot</li> <li>Windows Update for Business</li> <li>Windows Defender Antivirus</li> <li>Windows Defender Exploit Guard</li> <li>Windows Defender Advanced Threat Protection (E5 only)</li> </ul>	<ul> <li>Office Deployment Tool (ODT)</li> <li>Office Customization Tool</li> <li>Readiness Toolkit</li> <li>Microsoft Endpoint Configuration Manager</li> </ul>	<ul> <li>Cloud-only with Intune (part of EMS)</li> <li>Co-management with Intune and Microsoft Endpoint Configuration Manager (part of EMS)</li> <li>Mobile device management for enrolled devices</li> <li>Mobile application management for all devices</li> <li>Conditional access using Azure AD Premium P1 and P2 (part of EMS)</li> <li>Compliance policies and control device features</li> </ul>	<ul> <li>Office 365 sensitivity and retention labels</li> <li>Office 365 Data Loss Prevention (DLP)</li> <li>Microsoft Cloud App Security (E5 only)</li> <li>Office 365 Advanced Threat Protection (ATP) (E5 only)</li> <li>Secure Score</li> <li>Office 365 privileged access management (E5 only)</li> </ul>
Key design decisions	<ul> <li>Which local offices need Internet connections</li> <li>Which network hairpins to bypass and for what types of traffic</li> <li>Which edge devices to configure traffic bypass and for what types of traffic</li> </ul>	<ul> <li>Which identity model: cloud-only or hybrid</li> <li>Which authentication method: PHS, PTA, or federated</li> <li>Use of Azure AD Seamless SSO</li> <li>Which conditional access policies to enforce MFA, force password resets, etc.</li> <li>Which MFA methods to support</li> <li>How to protect global admin accounts (MFA, Azure AD Privileged Identity Management [E5 only])</li> <li>How to simplify password management (password writeback and self-service password reset)</li> <li>Which custom words to prevent in passwords</li> <li>How to manage group membership: Manual, dynamic, or self-service</li> <li>How to manage licenses: manual or group-based</li> <li>Which groups to manage for access reviews</li> </ul>	<ul> <li>Choose a deployment strategy</li> <li>In-place upgrade</li> <li>PC imaging</li> <li>Autopilot</li> <li>Choose deployment and configuration tools:</li> <li>Microsoft Endpoint Configuration Manager</li> <li>MDT</li> <li>Intune</li> <li>Group Policy</li> <li>Windows PowerShell</li> <li>Create a phased deployment plan</li> <li>Plan a servicing strategy</li> <li>Assign devices to update rings</li> <li>Optimize update delivery</li> <li>Analyze and validate updates</li> </ul>	<ul> <li>How to manage licenses and address network capability and application compatibility</li> <li>How to install: upgrade or clean install</li> <li>How to deploy: <ul> <li>Microsoft Endpoint Configuration Manager</li> <li>Office Deployment Tool</li> <li>Self-install from the Office portal</li> </ul> </li> <li>Where to deploy from: cloud or local source on your network</li> <li>What to include in Office installation packages: which Office apps, languages, and architectures</li> <li>How to manage updates and which update channels to use</li> </ul>	<ul> <li>Choose cloud-only or comanagement device management</li> <li>Choose how Android, macOS, iOS, and Windows devices are managed</li> <li>Use Azure AD groups for app and device access</li> <li>Deploy Office, Win32, and other apps to devices</li> <li>Force compliance with conditional access rules</li> <li>Allow or block device features and settings</li> </ul>	<ul> <li>Which security and information protection levels</li> <li>How to use sensitivity labels and Azure Information Protection labels</li> <li>Which sensitive information types for DLP</li> <li>Which Office 365 ATP policies</li> <li>How to use Microsoft Cloud App Security (E5 only)</li> <li>How to use privileged access management (E5 only)</li> </ul>
Configuration results	<ul> <li>All offices have local Internet connections with local DNS servers</li> <li>Appropriate network hairpins are bypassed</li> <li>Edge devices and browsers are configured for traffic bypass</li> </ul>	<ul> <li>Azure AD Connect settings for PHS, PTA, SSO, password writeback</li> <li>Global admin account protection with MFA and Azure AD PIM (E5 only)</li> <li>Security groups for: <ul> <li>Identity-based conditional access policies</li> <li>Password writeback and self-service reset enabled</li> <li>Dynamic group membership and automatic licensing</li> </ul> </li> </ul>	<ul> <li>Infrastructure and settings for:</li> <li>Deploying new devices</li> <li>Deploying OS upgrades</li> <li>Deploying OS updates</li> <li>Enabling Windows Defender Antivirus</li> <li>Deploying Windows Defender Advanced Threat Protection</li> <li>Deploying attack surface reduction rules</li> </ul>	<ul> <li>Deployment infrastructure is in place</li> <li>Update management infrastructure is in place</li> <li>Installation packages are defined</li> <li>All client devices are assigned to deployment groups</li> <li>Office applications, architectures, and languages are assigned to go to client devices</li> </ul>	<ul> <li>Access is controlled using new or existing Azure AD groups</li> <li>Devices are enrolled, and apps, features, and settings are applied</li> <li>Users with personal devices get secure access to organization apps, such as email</li> <li>Conditional access is enforced when devices are compliant with IT rules</li> </ul>	<ul> <li>Information protection levels</li> <li>Sensitive information types</li> <li>Sensitivity or Azure Information Protection labels</li> <li>Retention labels</li> <li>DLP policies</li> <li>Microsoft Cloud App Security settings (E5 only)</li> <li>Privileged access management policies (E5 only)</li> </ul>
Onboard a new user	Connect them to an on- premises network (wired or wireless)	Add user account to the Azure AD security groups for: <ul> <li>Identity-based conditional access policies</li> <li>Password reset</li> <li>Automatic licensing</li> </ul>	Add computer account/HW ID/other or group to the appropriate security groups for:  • Windows Autopilot  • Device upgrades  • Windows 10 Enterprise security features	Add the client device to the appropriate deployment group.	<ul> <li>Add users to your Azure AD security groups</li> <li>Add devices to your Azure AD security groups</li> <li>Assign licenses</li> <li>Enroll devices to receive policies</li> </ul>	<ul> <li>Add user accounts to security groups for sensitivity or Azure Information Protection labels</li> <li>Train users on how to apply labels to documents</li> </ul>
Monitor and update	Check bandwidth utilization for each office monthly and increase or decrease as needed.	<ul> <li>Monitor directory synchronization health with Azure AD Connect Health</li> <li>Monitor sign-in activity with Azure AD Identity Protection (E5 only) and Azure AD reporting</li> </ul>	<ul> <li>Monitor device health and compliance with Windows Analytics</li> <li>Monitor Windows antivirus and intrusion activity with Microsoft Endpoint Configuration Manager or Microsoft Intune</li> <li>Manage and deploy updates for Windows 10 Enterprise</li> </ul>	<ul> <li>If updates are automatic, they'll occur without any administrative overhead</li> <li>To manage updates directly, download the updates and deploy them from distribution points with Microsoft Endpoint Configuration Manager</li> </ul>	<ul> <li>Get inventory of devices accessing organization services</li> <li>Use Intune reports to monitor apps, device compliance, and configuration profiles</li> <li>Use Power BI and the Intune Data Warehouse</li> </ul>	<ul> <li>Monitor with:</li> <li>Microsoft Secure Score</li> <li>Office 365 DLP dashboard</li> <li>Microsoft Cloud App Security dashboard (E5 only)</li> </ul>

